

J-11020/01/2023-NSAP (e.384096)  
Government of India  
Ministry of Rural Development  
Department of Rural Development  
(NSAP Division)

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Core 5A, 2<sup>nd</sup> Floor, India Habitat  
Centre, New Delhi  
Dated: 9<sup>th</sup> Aug. 2023

To

The Principal Secretaries,  
Dealing with the Schemes of  
National Social Assistance Programme,  
States (Except Odisha)/UTs.

Sub: Last mile disbursement of pensions to beneficiaries under NSAP alongwith mapping at the GP level with regard to deployment of BCs/BSSs, SHG members, CSCs and postal payment system for ensuring door-step delivery of pensions to the beneficiaries.

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Dear Sir,

The undersigned is directed to refer to this Department's OM of even number dated 25.7.2023 (copy enclosed) on the above mentioned subject. In spite of lapse of about a fortnight, no response from your State/UT has been received.

2. It may kindly be appreciated that ease of accessing pension by NSAP beneficiaries is one of the important features of NSAP guidelines which provide that beneficiaries should not travel more than 3 KMs in accessing pension and door-step delivery of pension to those who cannot cover this distance physically. Further, the issue of last mile delivery of pension to NSAP beneficiaries is being monitored at the highest level.

3. In view of above, you are requested to kindly direct the concerned officers to furnish the desired information to this Department **in a week's time**.

Encl: As above

Yours faithfully,

(Suman Majumdar)

Deputy Secretary to the Government of India

Phone: 24654425



सत्यमेव जयते



आयुक्त सलाहकार  
प्रमोण विकास मंत्रालय  
भारत सरकार, भारत पर्यावास केन्द्र  
दूसरी मंजिल, कोर-5ए, नई दिल्ली-110003  
Economic Adviser  
Ministry of Rural Development  
Government of India  
India Habitat Centre, 2nd Floor, Core-5-A,  
New Delhi-110003

DO No. J-11020/01/2023-NSAP (e.384096)

Dated : 25.07.2023

Dear *Sir / Madam,*

As you know, pension beneficiaries under the Schemes of NSAP are predominantly old age, infirm and from economically vulnerable sections of society. Given their physical, social and economic conditions, the NSAP guidelines provide that it should be ensured that these beneficiaries should not travel more than 3 kms to access benefits and those who cannot cover the distance physically, door-step delivery of benefits needs to be ensured.

2. As per our information, pension disbursement method under the Schemes of NSAP in States/UTs is primarily DBT which is in line with the Government of India's stated policy in this regard. However, in areas which lack banking facilities, benefits of the government welfare schemes are usually disbursed through banking correspondents (BCs)/Banking Sakhis (BSs)/SHG members, Common Service Centres (CSC) or through post offices. However, this Department does not have complete details of last-mile delivery of pension to NSAP beneficiaries of your State/UT.

3. Accordingly, I shall be grateful if you could kindly provide us a note detailing measures taken on last mile disbursement of pensions to beneficiaries under NSAP alongwith mapping at the GP level with regard to deployment of BCs/BSs, SHG members, CSCs and postal payment system for ensuring door-step delivery of pensions to the beneficiaries under NSAP.

*With regards,*

Yours sincerely,

*K. Mishra*

(Kalyani Mishra)

To

Principal Secretaries of States/UTs.